Marketing Policy

Getting your property onto the market safely.

You can now invite agents to value your home and put it onto the open market for sale or let. If any member of the household being listed is shielding, showing symptoms or is self-isolating, then agents should not physically visit the property.

We will ask several questions of new clients and agents before any physical appointment is carried out.

" Do you have, or have you had any COVID-19 symptoms such as a temperature, dry cough or shortness of breath? "

" Is there any reason that you know of why this viewing should not take place? "

" Are you or any member of your household in the "Clinically Vulnerable" or "Clinically Extremely Vulnerable" COVID-19 Categories? "

" Are you now, or have you been self-isolating in the last four weeks? "

You can begin to market your home, and agents can visit to take photos/videos of the property however **its important to note the following**:

- All parties should practice social distancing measures at all times.

- The seller or occupier should open all the internal doors before the agent's visit.

- We encourage sellers or occupiers to vacate the property while the internal inspection takes place, waiting in the garden is acceptable. The visit should take no more than 20 minutes as the agent prepares the particulars of sale or let.

- The agent will then discuss the next steps, either in the garden or another suitable area where social distancing will not be compromised. This part of the visit should take no longer than 10 minutes. If preferred, this conversation can take place on the phone after the agent has left.

- If the meeting takes place in a confined area and social distancing is not possible, the agent will wear a face covering, and you will also be invited to wear your own.

- The agent will use hand sanitiser immediately before entering the property and again immediately on leaving the property.

- The agent will not touch anything within the property and will stand at all times.

MAKE A **SAFE MOVE** WITH US

REMEMBER Whether you are a new client, or someone we know really well you will always receive the same award-winning service from us however the safety of our clients, staff and the public will always be our number one priority.

martyncox.com